

IMPORTANT SAFETY RECALL NOTICE- POSSIBLE ELECTRICAL SHOCK HAZARD

Recalled Product: Definitive Technology SuperCube2000

Units manufactured in September 2012 with serial numbers containing the letters “HB” series code (as shown in the photo below) are covered by this recall.



We have discovered a manufacturing defect in some Definitive Technology SuperCube2000 powered subwoofers built in September 2012 that could lead to a shock hazard. In some units, an improperly installed internal lead could cause 120 volt current at the connections on the back panel of the subwoofer, potentially causing an electric shock if the connector is touched while the unit is powered.

If you own a SuperCube 2000 purchased after November 1, 2012, please unplug the subwoofer AC cord at the wall and check your serial number. Immediately discontinue the use of any SuperCube2000 subwoofers with the letters “HB” in the serial number.

If you have an affected model, please contact Definitive Technology directly at 800-228-7148 or your dealer and we will replace it for you at no charge. We apologize for the inconvenience, but your safety is of the utmost importance to us.